

# MANAPOURI

## Community Response Plan



Southland has NO Civil Defence sirens

(fire brigade sirens are not used to warn of Civil Defence emergency)  
Please take note of natural warning signs as your first and best warning for any emergency.



Manapouri Community Response Plan 2022  
Find more information on how you can be prepared for an emergency

[www.cdsouthland.nz](http://www.cdsouthland.nz)

## Table of contents

Plan distribution list

2

Plan amendment list	2
Community Emergency Plan for MANAPOURI	4
Introduction	4
Purpose	4
Background	4
Map of Manapouri	5
Survival Kit Items	5
Area that this Community Emergency Plan covers	6
Local risk assessment	6
Community emergency contact list	6
Actions to take following an emergency	8
Communication Tree	
803 249 7006	
Key locations as places of refuge	9
Official locations – Civil Defence Emergency Centres	9
Other locations that may be used	9
Important Contacts	10
Civil Defence Emergency Management	10
Councils	10
Community Board	10
Te Anau Police Station	11
Local organisations	11
Water and wastewater	11
Phone faults	11
Power and Gas Suppliers	11
Powernet Faults Register	12
Volunteering	12
Welfare Services	12
Other useful contacts	13
Radio stations	13
Emergency Defibrillator (AED) locations	13
Local skills and resources assessment	14
People who may require assistance in an emergency (sealed)	Appendix A
Incident Log Sheet	Appendix B
Locals Log Sheet	Appendix C
Visitors Log Sheet	Appendix D

## Community Emergency Plan for Manapouri

## Introduction

### Purpose

This document has been prepared to provide a Community Emergency Plan for Manapouri (MCEM). The purpose of this plan is to build community resilience to emergencies and disasters by identifying hazards that may impact on Manapouri, and resources that are available.

The plan reinforces the message that if there is an emergency, **everyone needs to be self-reliant and prepared to survive for at least three days, but up to five days without assistance** as it is very possible that the emergency services may not be able to reach the Manapouri immediately. In such circumstances the initial response may rely entirely on local people.

### Background

**Civil defence is about people helping people.** It involves communities working together to take care of their needs in an emergency event. In an emergency, civil defence co-ordinates a wide range of groups and agencies to:

- help prevent loss of life;
- help the injured and support those in distress; and
- help return the community to normal.

Emergency events throughout New Zealand and the world in recent years have highlighted the vulnerability of society to the forces of nature and associated technological failures. They have also demonstrated how personal preparedness can ensure resilience in these situations. A Community Emergency Plan can help a community prepare for an emergency and minimise its impact should they be affected.

When an emergency occurs, this Plan will be activated. By developing a plan prior to potential event, Manapouri supports emergency services, utilities, and welfare agencies to respond to emergencies in this area.

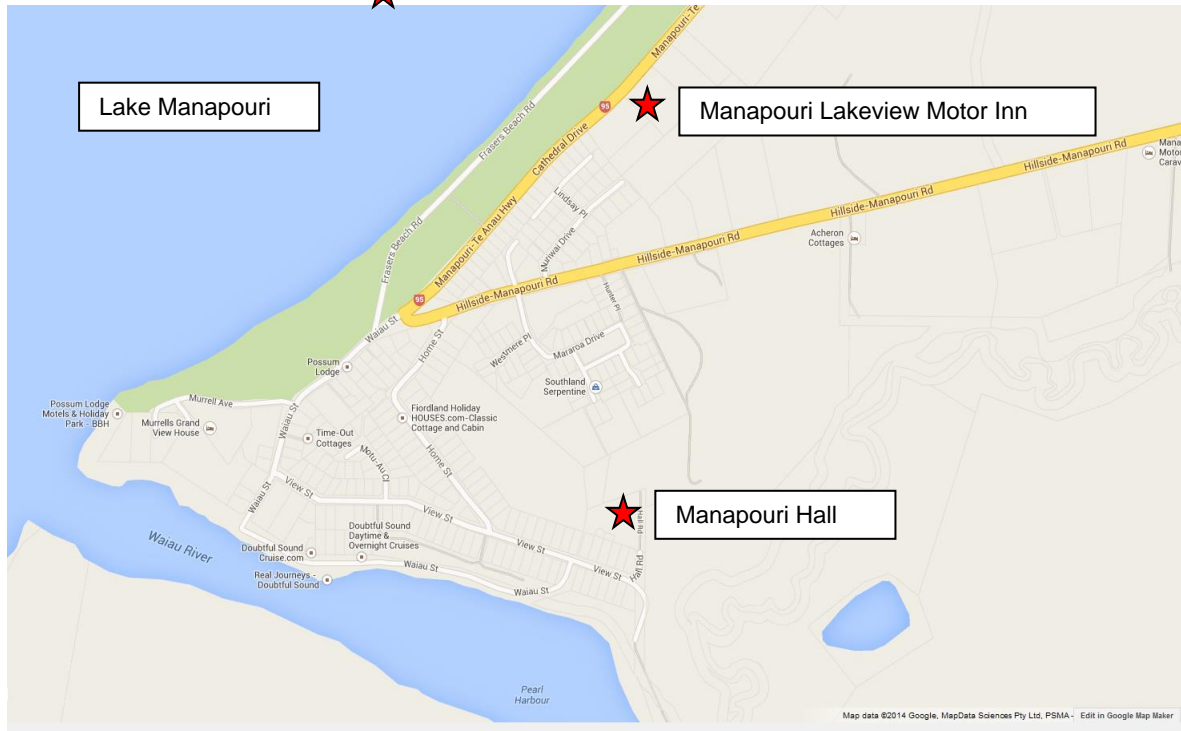
Of equal importance is the commitment by the community to be prepared. In preparation for an emergency, individuals and households should undertake to be personally prepared by creating a household emergency plan and assembling and maintaining household emergency survival items and a getaway kit.

Emergency Management Southland (Southland Civil Defence) has emergency plans that have been prepared in accordance with the Civil Defence Emergency Management Act 2002 and are used to coordinate the response during an emergency. **It is important to note that while Emergency Management Southland (Southland Civil Defence) are responsible for delivering emergency management functions; emergency readiness and community resilience is the responsibility of every individual, community and agency within the region.**

This Manapouri Emergency Plan has been created to help the people of Manapouri by assisting the Emergency services, utilities and welfare agencies to respond to

emergencies and therefore minimise the impact on the people of Manapouri and surrounding area. Your responsibility is to have a Survival Kit, Emergency Plan and Getaway Kit, as this will greatly help the community in any Emergency.

## MAP OF MANAPOURI. ★ WELFARE CENTRES.



## EMERGENCY SURVIVAL ITEMS.

- Torch with spare batteries or a self-charging torch
- Radio with spare batteries
- Wind and waterproof clothing, sun hats, and strong outdoor shoes
- First aid kit and essential medicines
- Blankets or sleeping bags
- Pet supplies
- Emergency toilet - toilet paper and large rubbish bags
- Face and dust masks
- Check all batteries every 3 months.
- Non-perishable food (canned or dried food)
- Food, formula and drinks for babies and small children
- Water (at least 3 litres per person, per day) for drinking
- Water for washing and cooking
- A primus or gas barbeque to cook on
- A can opener
- Hand sanitizer
- Consider stocking a two-week supply of food and water for prolonged emergencies such as a pandemic. Check and replace food and water every twelve months.

## Area that this Community Emergency Plan covers

This Plan is for Manapouri and includes anyone in this area who need to and are able to avail themselves of it.

## Local risk assessment

The following list of risks/hazards and problems, may not be all encompassing.

Risks/Known Hazards/ Potential problem areas	Impact on community	What can the Community do to prepare?
During an Earthquake, High Rainfall, and High Winds, Roads are susceptible to flooding, tree falls, erosion and fracture	<ul style="list-style-type: none"> <li>• Flooding and blockages of roads and streets</li> <li>• People may require First Aid</li> <li>• Damage to property</li> <li>• Community could be isolated</li> </ul>	<ul style="list-style-type: none"> <li>• Be aware we could be isolated</li> <li>• Have a Survival Kit, Emergency Plan &amp; Getaway Kit.</li> <li>• Be self sufficient and able to cope without outside assistance.</li> </ul>
Property damage and housing unliveable.	<ul style="list-style-type: none"> <li>• Displaced people needing food and shelter.</li> </ul>	<ul style="list-style-type: none"> <li>• Make emergency shelter available.</li> <li>• Ensure that people understand the need to have</li> <li>• Emergency Survival kits</li> </ul>
Road Bridges can be washed away	<ul style="list-style-type: none"> <li>• Unable to get into or out of area.</li> </ul>	<ul style="list-style-type: none"> <li>• Be aware of possible isolation</li> <li>• Be self sufficient and able to cope without outside assistance.</li> </ul>
Telephones may not work	<ul style="list-style-type: none"> <li>• Unable to phone out to get help or advice.</li> </ul>	<ul style="list-style-type: none"> <li>• Cell phones <u>may</u> still work.</li> <li>• Use VHF Radios and operators. Pleasure boats usually have them.</li> </ul>
Lake Tsunami. Probable caused by landslide due to Earthquake.	<ul style="list-style-type: none"> <li>• Flooding at lower Murrell Ave. and along Waiau St. along river side</li> </ul>	<ul style="list-style-type: none"> <li>• Assist displaced people and if needed make emergency shelter and food available where possible</li> </ul>

## Community emergency contact list

Name	Title	24hr phone contact	Email	Address

Manapouri Fire Brigade Ray Haanen	First Response	03 2497006		Hillside Rd

**Actions to take by emergency plan holders, following an emergency occurrence.**

<b>Actions</b>
Call 111 if you, or those around you, are in immediate danger.
Turn on the radio and tune into local radio station to hear official civil defence information.
Check Southland Civil Defence Emergency Management Website: <a href="http://www.cdsouthland.nz">www.cdsouthland.nz</a> Facebook: <a href="http://www.facebook.com/Emergency Management Southland">www.facebook.com/Emergency Management Southland</a> Twitter: <a href="http://www.twitter.com/cdSouthland">www.twitter.com/cdSouthland</a>
Activate this Emergency Plan, assemble at Manapouri Lakeview Motor Inn or if needed get Manapouri Hall opened. Both these locations have a copy of this Plan
Initially Someone needs to take local control of the situation. People with CIMS4 training delegating the relevant jobs . Tasking, welfare, logistics and media.
Southland Civil Defence Emergency Management will take control in a Civil Defence Emergency

**Communication Tree**

<b>Contact</b>		<b>Contact</b>	
Sarah Greaney	Fiordland Community Board		
Lloyd Matheson	Te Anau CDEM Liason		
Manapouri Fire Brigade Ray Haanen	First Response		
Te Anau Police	Local Police		





## Key locations identified as places of refuge

### Locations of Civil Defence Welfare Centres.

Listen to any of the local radio stations for information about which centres are open. Centres are located in the following areas.

Locality	Welfare Centre/s
Manapouri Lakeview Motor Inn	Warmth, seating, beds, water, somebody already there, gas cooking, computers, phones etc.
Manapouri Hall	As an alternative location.

### Other locations that may be used.

This centre will be opened following a local Emergency Incident if Manapouri Lakeside Motor Inn is not serviceable.

Building	Location	Potential use in an emergency	Contact details of key holder
Manapouri Hall	Left off the end of View Street	Rest centre Safe place	Ray Haanen  Jackie Holmes

## Important Contacts

<b>Civil Defence Emergency Management</b>	
NB: Call 111 if you, or those around you, are in immediate danger.	
<b>General enquiries</b> (non emergency related matters)	
Emergency Management Southland	0800 768 845
Lloyd Matheson	
Don Reid	
<b>During an emergency event</b>	
Freephone	0800 900 049 (24 hour)
Office	03211 5115
Email	ems@cdsouthland.nz (voice contact first)
Fax	03 211 5466
<b>Satellite phone</b>	<b>00881621462437 (not activated unless other forms of communications are down) CHECK</b>
For the latest emergency updates:	
Website	<a href="http://www.cdsouthland.nz">www.cdsouthland.nz</a>
Facebook	<a href="http://www.facebook.com/cdsouthland">www.facebook.com/cdsouthland</a>
Twitter	<a href="http://www.twitter.com/cdsouthland">www.twitter.com/cdsouthland</a>
<b>Emergency Management Service Repeater</b>	
<b>Mid Dome repeater</b>	<b>RX: 141.550000      TX 138.550000</b>

<b>Councils</b>		
Southland District Council	0800732 732	<a href="http://www.southlanddc.govt.nz">www.southlanddc.govt.nz</a>
Southland Regional Council	0800736 222	<a href="http://www.es.govt.nz">www.es.govt.nz</a>

<b>Fiordland Community Board</b>			
Chairman			
Chair	Sarah Greaney		
<b>Police Constables</b>		NB: for All Emergencies dial 111	
Te Anau Police Station	03 249 7600	Milford Road	

<b>Local organisations</b>		
Southland District Health Board	03 218 1949	<a href="http://www.sdhb.org.nz">www.sdhb.org.nz</a>
Department of Conservation Te Anau After Hours Emergencies	249 0200 0800 362 468	<a href="http://www.doc.govt.nz">www.doc.govt.nz</a>
Maritime New Zealand	03 212 8958	<a href="http://www.maritimenz.govt.nz">www.maritimenz.govt.nz</a>
Federated Farmers	03 218 2869	<a href="http://www.fedfarm.org.nz">www.fedfarm.org.nz</a>
Southern Rural Support Trust	0800 787 254	<a href="http://www.rural-support.org.nz/">www.rural-support.org.nz/</a>

<b>Phone Faults</b>	
Home or Mobile	120
Businesses	126
Broadband/Internet	0800 225 598
Fault report for hearing impaired	<b>Text:</b> 0800 661 120

<b>Water and wastewater</b>	
Southland District Council	0800 732 732

<b>Power and Gas Suppliers</b>	
Contact Energy	0800 809 000
Genesis	Residential:0800 300 400 Business: 0800 600 900
Just Energy	0508 587 836
Meridian	0800 496 496
Nova Energy	0800 668 211
Pulse Energy	0800 785 733
Trust Power	0800 87 87 87

<b>Powernet Faults Register</b>
<b>Powernet is a lines company, not an electricity retailer. Customers should contact their electricity retailers to report faults concerning their property. People should ring Powernet if they see dangerous sections of the network or lines that are down)</b>

For the 24 hour electricity faults service phone	0800 808 587

<b>Volunteering</b>	
<p>There are a number of organisations involved during an emergency. If you would like to volunteer to help during an emergency event, listen to the radio for up-to-date information. If volunteers are required civil defence emergency management will alert people through the local radio.</p> <p>If interested in wider voluntary involvement, which may be of assistance during an emergency, some organisations you can talk to include:</p>	
Civil defence Emergency Management	0800 76 88 45
New Zealand Red Cross	03 218 4339
Salvation Army	03 214 0223
Manapouri Fire Station Ray Haanen	03 249 6830
St.Johns Ambulance Te Anau John Lambeth Phillip Robertson	03 249 7006

<b>Welfare Services</b>	
National Poisons Centre	0800 764 766
<b>Work and Income</b> (Ministry of Social Development) Emergency payments to meet the immediate needs of people who are affected by a declared Civil Defence Operational once a civil defence emergency is declared.	0800 559 009 <a href="http://www.msd.govt.nz">www.msd.govt.nz</a>
<b>Southland Rural Support Trust</b> Rural Support Trusts help people and families in the wider rural community who experience an adverse event - climatic, financial or personal - to more effectively meet and overcome these challenges. Services are free and confidential	0800 787 254
<b>Neighbourhood Welfare Support.</b> Southland Community Coordinator: Rachel Kooman - C/o Invercargill Police Te Anau Coordinator - Lyn Tee Manapouri -	03 249 8143 03 249 6877
<b>Other useful contacts</b>	
Manapouri Fire Truck	027 486 1138

Rock gas Supplier Te Anau	03 249 8908	
---------------------------	-------------	--

<b>Radio stations</b>	
Southland	Classic Hits 98.8 FM More FM 89.2 FM Hokonui Gold 94.8 FM
National	Newstalk ZB 1053AM Radio NZ National 101.2FM or 720AM

## Emergency defibrillator (AED) locations

Location	Address	Telephone
Real Journeys Neil	Pearl Harbour	03 249 6602 021 379 487
Manapouri Fire Station Ray Haanen	Hillside Road	03 249 6830 0272661175
Te Anau Airport	Aviation Road	03 249 6608
Manapouri Lakeview motor inn	Cathedral drive	

## Local skills and resources assessment

The following is a list available resources and skills in the community that would be useful in an emergency situation.

There may be others with skills and resources who have not indicated they are prepared to help.

Skill/Resource	Who?	Contact details	Location	When may be unavailable?
Medic	Katrina Andrew			
Trained First Aider	Lance Shaw Bob Pearson  Jocelyn Brown Kerri Fleming Shirley Smith Cliff Barnes Phil Leven			
VHF Radio	Lance Shaw Lex Mouat			
Sat Phone	Alistair Burgess			
4x4 owner/driver	Dave Kelly Alistair Burgess			
Chainsaw owner/operator	Jimmy Calder Dave Kelly Alistair Burgess			
Water/food supplies	Village shop			
Tip Truck Diggers	Dave Kelly			
Van for wheel chair	Lyn Pearson			

--	--	--	--	--

## Appendix A

### People who may require assistance in an emergency.

Know your neighbours. If they do need assistance – what could help? Identify key people.

Name and phone No. of Person	Address	Assistance Needed



